OWNER'S MANUAL

THE "GO-ANYWHERE"

STATIONARY CHAIR

"S"

IMPORTANT - READ THIS CAREFULLY AND COMPLETELY!

Congratulations and Welcome to GO! Mobility Solutions' family of innovative products and aids designed to assist physically-challenged individuals to get out and GO! in ways never thought of before. We are confident that this product will change your life as it has for so many others. Please be advised that, from time-to-time, improvements and modifications are incorporated into our products which may not be reflected in the printed manual. For the most up-to-date information please logon to www.GoesAnywhere.com, click on the "Products" tab and find the downloadable link to the User Manual PDF file for the product that you own. Should you have any questions or require any additional information not found within this manual, please logon to the website and click on the "Contact Us" link or phone us, toll free, at (800) 359-4021. ***It is highly recommended that you review this manual carefully prior to use of your GO-Anywhere Chair™.*** We would also appreciate receiving any feedback and comments that you may have to offer so that we may continue to monitor and improve our customers' quality of life.

WARRANTY NOTICE – WARNING AND DISCLAIMER

Please see LIMITED WARRANTY below. If this warranty is not acceptable, return the chair for a full refund PRIOR TO USE. Contact GO! Mobility Solutions for shipping instructions and a Return Authorization BEFORE returning any product.

The "GO-Anywhere" Chair S™ has been designed and successfully tested for use by persons NOT exceeding 300 pounds. This product is NOT intended for use by persons weighing more than 300 pounds. Should any individual exceeding 300 pounds choose to use this product for any reason, he or she does so entirely at his or her own risk and contradictory to the recommendations and warnings of GO! Mobility Solutions. Use by any person in excess of the 300-pound weight limit shall void this warranty in its entirety.

The "GO-Anywhere" Chair™ may become damaged in its soft travel case should any heavy object be dropped on it. If any

aluminum tubing becomes dented, telescoping parts may be affected rendering them dysfunctional. These parts should be replaced as soon as possible.

Carefully follow the step-by-step unpacking, assembly, operating and disassembly instructions as specified below. For additional assistance please view the corresponding videos at www.GoesAnywhere.com.

PRODUCT OVERVIEW

The "GO-Anywhere" Stationary Chair™ provides a safe, practical and convenient means for elderly and/or disabled individuals to travel wherever and whenever they want. It may be set-up in most any bathtub or over most commodes.

Although it was initially developed to meet the needs of the disabled traveler, The "GO-Anywhere" Stationary Chair™ is so comfortable that it is the ideal chair for everyday use at home, too.

The "GO-Anywhere" Stationary Chair™ consists of a **frame section with four telescoping legs**. The hourglass-shaped seat cushion allows for easy access beneath from either side.

The seat height may be adjusted to accommodate for variable heights by shortening or extending the telescoping legs. The independently adjustable legs allow for safe and level adjustment whether the tub floor is higher or lower than the floor outside.

By extending the front legs and shortening the rear legs, the seat may be leaned back slightly, providing additional comfort and stability for those having limited balance and/or upper body control. The camber built into the legs helps to ensure the overall stability of the chair even with rear lean.

Weight-bearing capacity = 300 lbs maximum.
Weight = 14.5 lbs + 7 lbs travel case.

The GO-Anywhere Stationary Chair™ is:

- Safe and easy to use.
- Simple to assemble; no tools are required.
- Lightweight and durable, constructed of high-quality anodized aircraft-grade aluminum.
- Compact, Convenient and PORTABLE!
- Rust and corrosion-resistant, easy to clean and virtually maintenance-free.
- Adjustable; the seat height may be easily adjusted without the use of any tools.
- Comfortable; the seat and backrest cushions are constructed of durable, waterproof foam providing for maximum comfort. Both are attached to the chair frame with Velcro™ rendering them easily removable for cleaning or replacement.

PRACTICE MAKES PERFECT!

PLEASE do not become discouraged if you have problems either with the assembly or use of the "GO-Anywhere" Chair™ on your first try. Like with anything else, familiarity and practice will serve to continually improve your experience with your new chair. Additionally, as your chair is brand new, some of the hinges or telescoping parts will be snug, initially. They will "break-in" and operate more easily with each use. Of course, should you have ANY problems, please log on to www.goesanywhere.com, e-mail us at support@goesanywhere.com or call us at (800) 359-402

UNPACKING INSTRUCTIONS AND PARTS INVENTORY

1. *PAY CLOSE ATTENTION TO THE ORDER IN WHICH YOU UNPACK THE CONTENTS OF THE CASE SO THAT YOU WILL BE ABLE TO REPACK IT EASILY IN THE REVERSE ORDER.*

2. The "GO-Anywhere" Stationary Chair™ is composed of eight (8) individual components in addition to the wheeled travel case:

(1) **seat assembly w/ tethered upper legs**
(1) **backrest cushion** (pre-assembled w/ seat assembly)
(1) **seat cushion**
(4) **legs w/** (pre-assembled w/ tethered upper legs
(1) **upholstered foam divider** (for packing only)

Please note that, although they are delivered as one pre-assembled unit, the **seat assembly, frame w/ tethered upper**

legs, (4) **legs w/ adj. non-skid glides, seat cushion** and **backrest cushion** are all separate parts. *PLEASE MAKE SURE THAT ALL EIGHT (8) COMPONENTS ARE ACCOUNTED FOR.*

ASSEMBLY AND OPERATING INSTRUCTIONS

1. Unzip and open the lid of the (optional) travel case, or carton, near where the "GO-Anywhere" Stationary Chair™ will be placed.

2. Remove the **seat cushion** and **upholstered foam divider** and place to the side.

3. Remove the entire **seat assembly** from the travel case.

4. Install the tethered upper legs into their respective leg sockets, placing each into its corresponding leg socket on the underside of the frame. Give each leg a firm push until you feel it lock into place.

5. Place chair upright on its (4) legs.

6. Using the adjustable non-skid swivel glides at the bottom of each leg, adjust the glides so that they raise or lower until the chair is stable, does not wobble or rock. Loosen the hex nut on each of the glides first, then adjust the length of the bolts and finally re-tighten the hex nut to lock the length.

Note: The swivel feet have a 1+" adjustment range. Make big adjustments with the push pins and fine adjustments with the swivel feet. ALWAYS CHECK THE SWIVEL FEET BEFORE USING THE CHAIR. Extending any too far out of its leg might cause it to be unstable or, even worse, to dislodge from the leg.

The front legs may be extended to be longer than the rear, resulting in additional rear lean. The camber built into the legs provides added stability. (If you choose to add rear lean, be sure to test the chair BEFORE USE to ensure that it will not tip over backwards.) *Individuals having limited upper body strength and/or balance will find themselves more comfortable with the additional rear lean*.

7. Remove both through-pins (with pull-rings attached to the frame with nylon cables) securing the seat back in its folded position. Raise the seat back up fully, allowing it to drop into its support sockets. Push down firmly on the top of the backrest until it snaps into place. Lock the backrest into place using the two through-pins. Ensure that the pins, when inserted through the diameter of the tubes, extend entirely through the tubes and lock firmly into place.

8. Remove the through-pins, securing the **armrests** in their folded position. Once the **armrests** are lowered, the through-pins may be inserted into, and through, the **armrests** and backrest supports, locking them in place. This will prevent the armrests from being raised.

It is recommended that the **armrest** on the opposite side of the chair from where the occupant will be transferred, be lowered, and locked, into position prior to performing the transfer.

The **armrests** are constructed of double-thick walled aluminum tubing for the purpose of supporting the weight of users who wish to use them to push up on. *Please be advised, however, that the **armrests,** or their brackets, can bend, depending upon the weight of the user and where on the **armrest** his, or her, hands are placed. For the least amount of stress on the aluminum tubing (reducing the chances of the **armrests**, or brackets, being bent), it is recommended that the user push up on the **armrests** as close to the backrest as possible. The further out on the **armrests** weight is placed, the greater the chances are that they may bend.*

9. Place the seat cushion on to the aluminum **seat assembly**, press the Velcro located on the front face of the cushion to the front of the chair first, then lower it on to Velcro located at the top of the aluminum seat pan, from front to back, as you stretch the cushion toward the rear of the seat.

The seat and back cushions are constructed of high-quality closed-cell foam thoughtfully designed and manufactured to assure maximum comfort and protection. Ensure that you do not place any heavy and/or pointed objects on top of them or pack anything on top of them (such as any other part of the chair). Because the foam is closed-cell, it will not spring back after being compressed for extended periods of time. Any indentations in the foam caused by such compression may become permanent. Do not place anything sharp on top of the cushions as the vinyl surface can puncture or tear.

DISASSEMBLY & PACKING INSTRUCTIONS

1. Remove the seat cushion from the **seat assembly** and set it aside,

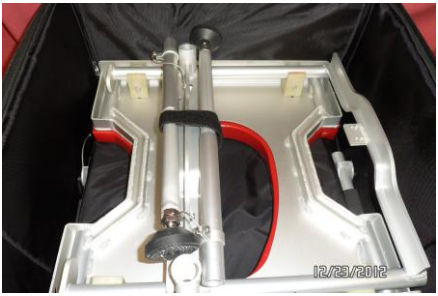
2. If installed, remove the through-pins securing the **armrests**. Raise the **armrests** so they are parallel to the backrest and reinstall the through-pins, locking both **armrests** into their vertical position.

3. From a standing position behind the chair, remove the locking pins from the backrest. Pull-up on and fold the backrest down over the seat base. Re-install the locking pins to prevent the backrest from falling open in the next step. Until the chair is broken-in, should the backrest fit too snugly, you may need to give it a “pop” with the palm of your hand, beneath the backrest, at its center. The fittings will relax with use.

4. Flip the entire chair over so it is upside down.

5. Place the **seat assembly** and **frame w/ tethered upper legs** into the bottom of the empty travel case w/ its four (4) **legs w/ adj. non-skid glides** pointing up.

6. Remove the tethered legs from their respective socket by giving a firm tug. Depress the spring pin buttons and slide the smaller-diameter **legs w/ adj. non-skid glides** as far in as they will go, into the wider-diameter tethered upper legs, making them as short as possible. Place the shortened leg assemblies alongside the front-to-rear running frame support and Velcro both to the front-to-rear cross members of the frame.



7. Place the **upholstered foam divider** on top of the **seat assembly**. Set the seat cushion on top of the divider.

8. Close the travel case.

MAINTENANCE INSTRUCTIONS

1. Following each use, towel-dry all parts of the chair. If used as an everyday-use chair, it is recommended that, after each use, your GO-Anywhere Chair™ be laid on its side for a little while to permit any accumulated moisture to drain out. Over time, moisture could cause the rubber stem at the top of the caster assembly to loosen and become dislodged from the tubular leg. Should this occur, follow the steps delineated below under “Troubleshooting Tips”.

2. From time-to-time, remove the seat and seatback cushions and dry both the aluminum base and the backs of the cushions to prevent the growth of any mold or mildew. Make sure to peel the cushions off only when they are dry to prevent having the Velcro peel off with them.

Hydrogen peroxide sprayed on the cushions works very well to clean them or you may wipe them down with an antibacterial soap.

3. Periodically apply 100% silicone spray to the bolt threads at the hinges and to the casters. You can find silicone spray at any hardware store, and it's great for all kinds of stuff.

4. Replacement cushions may be ordered from GO! Mobility Solutions either on-line at www.goesanywhere.com or by calling (800) 359-4021.

TRAVEL WITH YOUR GO-ANYWHERE CHAIR™

When traveling entails flying and airport security, be prepared! You are, most assuredly, going to be confronted with one or more potential obstacles.

Know your rights! There are numerous resources available on-line from which you may easily glean the specifics using a keyword search for "airline and wheelchair". Your GO-Anywhere Chair™ is a "fragile medical device" which should be "gate-checked" *whenever possible* and is not chargeable as passenger baggage.

You can review a chart of all airlines baggage fees at: http://www.bestfares.com/news-newsID589-Airline_Checked_Baggage_Fee_Chart.html.

Review TSA regulations specific to travelers with disabilities at: http://www.tsa.gov/travelers/airtravel/specialneeds/index.shtm.

Air travel for people with disabilities is a hassle and can be embarrassing and downright uncomfortable. Following the steps in the aforementioned process will not change this fact, unfortunately, though it will make it a little less miserable.

And, because your rights are protected by the Air Carrier Access Act (14 CFR, Pt 382) if you experience any sort of problem that is directed solely to your disability, immediately ask for a Complaint Resolution Official. The C.R.O. is there to resolve problems that may arise due to your disability and for no other purpose. They are, by law, supposed to be available to any departing or arriving flight. Do not be forced into any "assistance" that you did not ask for or do not want and on the other hand, ask for assistance that is

supposed to be there but is not readily available. Go to the following link for more information:

http://www.disabilitytravel.com/airlines/air_carrier_act_details.htm

FOR ADDITIONAL UP-TO-DATE INFORMATION AND INSTRUCTIONS PLEASE VISIT OUR WEBSITE AT: www.GoesAnywhere.com.

TROUBLESHOOTING TIPS

1. PROBLEM: The foam sleeves on my **armrests** or **push handles** slip off of the aluminum tubing.

   SOLUTION: Wrap the aluminum tube in two or three locations along the aluminum tube with some electrical or duct tape in order to provide additional friction.

2. PROBLEM: The tethered upper legs either require too much force to push them into their respective sockets, or, once installed in their sockets, seem loose.

   SOLUTION: Adjust the tension of the ball plunger(s) located at each of the leg sockets on both **rolling frame** and/or **tub section** by loosening or tightening them as necessary.

3. PROBLEM: I am concerned that the adjustable non-skid swivel glides located at the bottom of both legs on the **tub section** might slide or that they could scratch or damage the surface of the bathtub.

   SOLUTION: Place a rubber bath mat on the floor of the tub before placing the **tub section** down.

LIMITED WARRANTY AND RETURN POLICIES

Please read this BEFORE operating or using your "GO-Anywhere" Chair™.

By operating or using the GO-Anywhere Chair, you agree to the terms of this warranty. If you do not agree, return the chair to GO! Mobility Solutions BEFORE use to receive a full refund of the price you paid. Thereafter, this product may be returned at anytime within 30 days following delivery for a full refund, less a 20% restocking fee and at your own shipping expense (assuming the product is in "like new" condition), and less a $50 non-refundable fee for the cushions which are yours to keep. Health codes prohibit the resale of cushions, used or not.

What does GO! Mobility Solutions' limited warranty cover?

The manufacturer of this GO! Mobility Solutions product, GO! Mobility Solutions warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the product and all accessories provided by GO! Mobility Solutions in sales package ("Product") are free from material defects in material and workmanship, pursuant to the following terms and conditions, when used normally and in accordance with operation instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America.

What will GO! Mobility Solutions do if the Product is not free from material defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

If the product is received within the warranty period and if the product is found by to be defective within the terms of this warranty GO! Mobility Solutions will repair or replace the defective product at its option and cost. There is a twelve month limited warranty extended for all parts except cushions.

How long is the limited warranty period?

GO! Mobility Solutions warrants its products to be free from defects in material and workmanship for up to five years parts and one year labor starting from the date of original purchase from GO! Mobility. This limited warranty also applies to repaired or replacement Products for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original limited warranty, whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accidental damage, shipping or other physical damage, abnormal operation or handling, neglect, fire, excessive heat, natural disaster; or
2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of GO! Mobility Solutions; or
3. Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or
4. Product purchased, used, serviced, or shipped for repair from outside the United States, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
5. Product returned without valid proof of purchase (see 2 below); or
6. Foam and vinyl (cushions), beyond a thirty (30) day period, due to their fragile nature; or
7. SOFT TRAVEL CASE – DAMAGE MAY OCCUR TO THE ALUMINUM CONTENTS IF DROPPED OR IF OBJECTS ARE DROPPED ON IT. DO NOT CHECK LUGGAGE AT AIRPORTS. GATE CHECK UNLESS EXPRESSLY FORBIDDEN.

How do you get warranty service?

1. To obtain warranty service in the United States of America. Call 1-800-359-4021 for instructions regarding

where, and what, to return. Before calling for service, please check the user's manual.

2. Please do not return the chair to GO! Mobility Solutions without prior authorization from GO! Mobility Solutions. Any shipping and handling expense is the customer's responsibility unless otherwise authorized by GO! Mobility Solutions.
3. Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. GO! Mobility Solutions will return repaired or replaced product under this limited warranty to you, transportation, delivery or handling charges prepaid. GO! Mobility Solutions assumes no risk for damage or loss of the Product in transit.
4. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, GO! Mobility Solutions will notify you and will request that you authorize the cost of repair and return shipping costs for the repair of Products that not covered by this limited warranty.

What must you return with the Product to get warranty service?

1. Return the product, in whole or in part, as was determined during the telephone call you made to report the issue requiring service to GO! Mobility Solutions.
2. Include a written description of the malfunction or difficulty;
3. Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
4. Provide your name, complete and correct mailing address, and telephone number.

Limitations and Exclusions: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use) are limited to one year from date of purchase. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply. GO! Mobility Solutions is obligated to provide the purchaser with repair or replacement

as described above so long as the warranty period is in force. This exclusive warranty remedy will not have failed as long as GO! Mobility Solutions is willing and able to repair or replace the product as described. Should this remedy be held to have failed, the only remaining warranty obligation of GO! Mobility Solutions shall be to provide the customer with a full refund. In no event shall GO! Mobility Solutions be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty is the complete and exclusive agreement between you and GO! Mobility Solutions. It supersedes all other written or oral communications related to this product. GO! Mobility Solutions provides no other warranties for this product. The warranty exclusively describes all of GO! Mobility Solutions' responsibilities regarding the product.

There are no other expressed warranties. No one is authorized to make modifications to this warranty and you should not rely on any such modification.

State Law Rights: This warranty gives you specific legal rights, and you also have other rights which vary from state to state.

DISCLAIMER

Except for the warranty as provided herein, and the acknowledgement by GO! Mobility Solutions that the chair, as manufactured by it, is fit for the general purpose for which most persons acquire a chair of its kind, GO! Mobility Solutions provides that you accept the chair as is, without warranties, either express or implied. GO! Mobility Solutions makes no warranty of fitness for your particular purpose and no warranty of merchantability beyond that already stated. No warranties extend beyond the duration of the express warranty stated above.